



## FMH Basic Service Level

The FMH Basic Service Level provides a Virtual Private Network connection to Meditech and other FMH applications from FMH supplied equipment.

### Service Description

#### FMH Virtual Private Network (VPN) Connection

- For practices with existing cable modem, DSL or other broadband Internet service.
- FMH will provide hardware to secure connectivity through the public internet to FMH.
- FMH will provide a thin client computer and printer. Access to Meditech, FMH E-mail and other available FMH resources will be configured **for this equipment only**.
- FredMed will install and configure FMH provided equipment at no cost to the practice.

Additional options are available with the FredMed Service Level, which is described on our website at <http://www.fredmed.org/forms/WANFredMedServiceLevel.pdf>.

We anticipate working with you to determine the option that is best for your practice.

### Prerequisites

#### Eligibility:

- Practice must have at least one FMH Active, Affiliate or Community privileged physician
- The practice must have an office in Frederick County
- An FMH privileged physician must see patients at least 3 days a week at this office
- The practice must be a FredMed Class A or C member, or must sign a membership agreement prior to any work being performed

**Technical Requirement:** Your technical support person will need to provide us with an IP address on your local area network for our equipment.

### Contact

Please contact FredMed at (240) 379-6060 to discuss your needs and be put on the list for FMH Basic Service implementation. Service requests are fulfilled on a first come, first served basis.