

## FredMed WAN Service Level

FredMed offers secure, private network connections to the Internet as well as Frederick Memorial Healthcare Systems. WAN access provides you with an “always on” link to the Internet and Meditech from all of your office PCs.

### Key Features

The WAN eliminates dial-up lines to FMH and the Internet. FredMed provides reliable, secure connections. Free services provided to offices on the FredMed Service Level include:

- Meditech on every PC in the office
- [McAfee Anti-Virus with FMH update service](#) on up to 20 PCs
- Up to 10 free [Internet E-mail accounts](#), in addition to the accounts FMH provides to staff physicians
- FMH lab and radiology results & printed correspondence from other physicians’ offices
- Access to FMH’s PACS
- Micromedex drug database, dosing tools and patient education materials
- Internet browsing capability with [web site blocking services](#)

The WAN also provides an avenue for add-on services, including:

- FredMed’s [Misys Practice Management System](#)
- [FMH Transcription Services](#) - including on-line access and optical archiving
- Additional Internet E-mail Accounts for your office staff
- Additional Anti-virus software services

### Options

Our options cover a range of needs from small offices to large multi-site physician groups. You will have the assistance of our expert team of technical service specialists available to help you determine which type of connection will best suit your needs. The following chart shows line speeds and recommendations for local access:

<u>Line Type</u>	<u>Speed</u>	<u>Recommended Use</u>
Bring Your Own High Speed Internet	varies	Offices who prefer to use their own connection to the internet and who are comfortable with relying on their ISP for FMH connectivity which may be subject to outages or slowness due to high utilization.
ISDN	128k	Up to 10 PCs with light PACS and Internet
Dual ISDN	256k	10-15 PCs with moderate PACS and Internet
Standard Bundled Voice & Data T1	512k	Up to 50 PCs and/or heavy PACS, Internet or Tiger. Includes 4-16 voice lines, free local calling & 2500 min. long distance.
Custom Bundled Voice & Data T1	512k +	Custom voice & data configuration
Full Data T1	1.54m	More than 30 PCs with heavy PACS, Tiger &/or Internet

### Prerequisites

FredMed will perform a free assessment of your office computing environment before you are added to the WAN. You may need to make changes to your existing network, in order to comply with FMH’s Internet & wireless security standards.

### Contact

Call FredMed at (240) 379-6060 to arrange your office assessment.